



CISCO-1372

#14B

P. 30nd
5/1/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively, et al.
SERIAL NO.: 09/410,511
FILING DATE: September 30, 1999
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER
EXAMINER: Blair, Douglas B.
ART UNIT: 2142

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date printed below:

Date: 4-21-03

Name: Diane Morse
Diane Morse

AMENDMENT

BOX NON-FEE AMENDMENT
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

RECEIVED

APR 30 2003

Technology Center 2100

Dear Sir:

This paper is in response to the Office Action dated March 27, 2003. Please amend the above-identified application as shown.